



Ag Partners Cooperative, Inc.

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Ag Partners Cooperative, Inc. Update April 2020

Ag Partners Cooperative, Inc. Names Duane Anderson President and Chief Executive Officer



The Board of Directors of Ag Partners Cooperative, Inc., announced on March 16, 2020 the appointment of Duane Anderson as president and chief executive officer (CEO).

With more than 20 years of agriculture management experience, Anderson brings with him an extensive background in finance and corporate strategy and has expertise in the cooperative business model.

Most recently, he served as the CEO of Great Bend Cooperative located in Great Bend, Kansas. Prior to his most recent role, Anderson has held positions of increasing responsibility in the areas of finance and leadership with several agriculture companies, including AGCO.

"After a thorough selection process, Ag Partners Cooperative, Inc. is excited to have Duane join our team as president and CEO," said Jason Taylor, chairman of the Ag Partners Board of Directors. "Duane's extensive experience in agriculture and finance, combined with his customer and employee focus will help Ag Partners Cooperative, Inc. achieve its vision for the future. We are confident he will continue to guide us in capitalizing on exciting opportunities that will help us to grow our business."

Commenting on his appointment, Anderson said, "I am honored to have the opportunity to serve at this great cooperative and I look forward to working closely with the dedicated Ag Partners farmer-owners and employees. I see great potential in this cooperative, and together, we will work as a team to lead Ag Partners to a stronger tomorrow."

Anderson will begin his tenure as the Ag Partners president and CEO on Thursday April 23, 2020.

COVID-19 Protocols

Valued Ag Partners Customers,

With the increasing spread of COVID-19 and the protocols advised by the White House administration and our state governments, now is not the time to panic, but it is a time to take additional precautions.

We understand that agriculture does not stop, and Homeland Security has deemed agriculture as 'critical infrastructure' during the COVID-19 pandemic. As we are navigating through

this pandemic, we will continue to safely service our customers daily, but Ag Partners will be adding additional protocols to ensure the health and safety of our employees and customers. Effective Wednesday March 25, Ag Partners will be implementing the following:

- Ag Partners will continue to safely service customers and provide all products, but we will be restricting visitors at locations to only essential business that cannot be done electronically or over the phone. We will be locking the main entrance doors at all locations and ask that customers call to make an appointment or request services. If customers are coming to a location to pick up product, we ask that you stay in your vehicle and an Ag Partners team member will bring the product to you.
- To minimize visitors to locations, please mail payments to the cooperative. Payments must be received on or before the due date (the last day of the month. Please mail payments to:

Ag Partners Cooperative, Inc.

PO Box 204

Seneca, KS 66538

- We ask that customers call Ag Partners to make grain settlements over the phone. We will continue to cut checks daily and will mail the check to your designated address. If you would like to pick up your check, please call ahead and make an appointment.
- When possible, we may have team members working from home. We may have a limited number of team members at some locations, including the corporate office in Seneca. With social distancing and the limiting of in-person meetings, we encourage all employees to use electronic communication (email, phone, text messaging, Skype, Microsoft teams, etc.) when possible to communicate with customers.

These protocols will remain in effect until April 19, 2020.

This is a rapidly changing situation and we will continue to monitor COVID-19 through the CDC (<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>) and Kansas Department of Health & Environment (<https://govstatus.egov.com/coronavirus>). If there are any changes to these protocols, we will communicate as such.

Thank you for your continued understanding and support of Ag Partners. We have implemented these protocols to enhance our likelihood of entering the spring season healthy. If you have any questions, please do not hesitate to reach out to your Ag Partners contact.

Regards,

Your Ag Partners Team