



Innovative Ag Services LP Delivery Policy

- Residential route keep-full customers are preferred. Account must be in good credit standing. If account falls past due, keep-full status will be revoked and customer becomes a "will call". If and when credit is restored, customer will be reestablished on their route.
- 250 gallon minimum for will call only.
- If less than 250 gallons, there is a \$75 drop fee (only for "will call" – route fills and smaller storage tanks do not pertain)
- Same day delivery has a \$30 drop fee (for customers who are on "will call" basis). A 2-3 day advance notice is needed to avoid this charge and allow efficient routing of delivery trucks.
- No deliveries will be made to "cash only" customers without cash in hand (location discretion-some other means may have been worked out). Do not leave it up to the driver to chase down the money. The call for fuel is our first line to setup payment.
 - First time fill for a new "cash only" customer will require a \$200 cash deposit for a safe system check (regulators, leak test, etc.). Any money left over can be used for extra gallons.
- \$.03/gallon discount when paid within 5 days of delivery. There are no discounts on contracted fuel.
- \$65.00 charge for a leak test if customer runs out of gas. A safe system check is required by insurance companies to insure your safety on an out of gas situation.
- \$75.00 charge for after hour's delivery.
- Finance charges are added the 20th of each month on unpaid balance of the previous month.
- All questions on LIHEAP or emergency money will be directed to Mark Dubberke or Randy Swenson at 1-800-944-6865.